Ref #	Hits	Search Query	DBs	Default Operato r	Plural s	Time Stamp
L1	1182	skill based (rout\$3 OR switch\$3)	US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB	WITH	ON	2005/06/10 13:44
L2	18	L1 table	US-PGPU B; USPAT; EPO; JPO; DERWENT	WITH	ON	2005/06/10 13:44
			; IBM_TDB			
L3	8	L2 AND @ad<"20010814"	US-PGPU B; USPAT; EPO; JPO; DERWENT	WITH	ON	2005/06/10 13:44
			; IBM_TDB			
L4	4	skill\$1based SAME switch	US-PGPU B; USPAT; EPO; JPO; DERWENT	WITH	ON	2005/06/10 13:44
			; IBM_TDB			
L5	23	skill\$1based.ti.	US-PGPU B; USPAT; EPO; JPO; DERWENT	WITH	ON	2005/06/10 13:44
			; IBM_TDB			
L6	1	skill NEAR3 table (switch OR router) compari\$3	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L7	272	skill NEAR based routing	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L8	49	L7 switch	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			

L9	17	L8 AND dynamic\$3	US-PGPU B; USPAT; EPO; JPO; DERWENT ;	SAME	ON	2005/06/10 13:44
L10	10	L9 AND @ad<"20010814"	IBM_TDB US-PGPU B; USPAT; EPO; JPO; DERWENT	WITH	ON	2005/06/10 13:44
			; IBM_TDB			
L11	7889	((379/265.02,265.03,265.05, 265.06,265.11,265.12,265. 13) or (709/240,226,227,228, 229)).CCLS.	US-PGPU B; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/06/10 13:44
L12	69	(service NEAR agent) SAME (skill NEAR3 (based OR table OR information OR look\$1up))	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			iBM_TDB			
L13	22	L11 AND L12	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L14	15	L13 AND @ad<"20010814"	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L15.	24494	dynamic\$5 up\$1dat\$3	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L16	3	L14 AND L15	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L17	1	dynamic\$5 up\$3dat\$3 (skill NEAR3 based) table	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
		, 	; IBM_TDB			

L18	29	dynamic\$5 up\$3dat\$3 skill table	US-PGPU B; USPAT; EPO; JPO; DERWENT ;	SAME	ON	2005/06/10 13:44
			IBM_TDB			
L19	14	L18 AND (switch OR router)	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			IBM_TDB			
L20	16	dynamic service skill table	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
	•		; IBM_TDB			
L21	485	service skill table	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L22	65	service skill table	US-PGPU B; USPAT; EPO; JPO; DERWENT	WITH	ON	2005/06/10 13:44
			; IBM_TDB			
L23	7889	((379/265.02,265.03,265.05, 265.06,265.11,265.12,265. 13) or (709/240,226,227,228, 229)).CCLS.	US-PGPU B; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2005/06/10 13:44
			; IBM_TDB			
L24	7	L22 AND L23	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L25	554926	dynamic\$3	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
		•	; IBM_TDB			
L26	2381	skill.ti.	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			

L27	70927	L25.ti.	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L28	12	L26 AND L27	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L29	17	allen.in. AND Nortel\$.as.	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L30	4	skill AND L29	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L31	257	skill NEAR2 based NEAR3 routing	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON-	2005/06/10 13:44
			; IBM_TDB			
L32	6	L31 AND dynamic\$5 NEAR3 up\$1dat\$3	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L33	222910	select\$3 (agent OR (service NEAR2 agent))	US-PGPU B; USPAT; EPO; JPO; DERWENT	WITH	ON	2005/06/10 13:44
			; IBM_TDB			
L34	946	skill NEAR3 table	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L35	130	L33 AND L34	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			

L36	83	L35 AND @ad<"20010814"	US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB	WITH	ON	2005/06/10 13:44
L37	7889	((379/265.02,265.03,265.05, 265.06,265.11,265.12,265. 13) or (709/240,226,227,228, 229)).CCLS.	US-PGPU B; USPAT; USOCR; EPO; JPO; DERWENT ; IBM_TDB	OR	OFF	2005/06/10 13:44
L38	9	L36 AND L37	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L39	25	(US-20020006191-\$ or US-20020159475-\$ or US-20040005048-\$ or US-20030026414-\$ or US-20030059029-\$).did. or (US-5870464-\$ or US-5893111-\$ or US-6185292-\$ or US-6408066-\$ or US-6539538-\$ or US-6563788-\$ or US-6707904-\$ or US-6707904-\$ or US-6704410-\$ or US-6704410-\$ or US-6714643-\$ or US-6744877-\$ or US-6741698-\$ or US-6381640-\$ or US-6381640-\$ or US-6128380-\$ or	US-PGPU B; USPAT; EPO; DERWENT	SAME	ON	2005/06/10 13:44
L40	. 14	US-6584192-\$ or US-6058435-\$ or US-5825869-\$).did. or (EP-1039732-\$ or EP-1056264-\$ or EP-1111890-\$ or EP-740450-\$).did. or (AU-200027733-\$).did. skill\$ AND table AND switch AND rout\$3 AND dynamic\$5 AND L39	US-PGPU B; USPAT; EPO; JPO;	SAME	ON	2005/06/10 13:44
,			DERWENT; IBM_TDB			

L41	1112	updat\$3 (rout\$3 OR skill OR skill\$1based)table (upload\$3 OR transmit\$4 OR send\$3 OR transfer\$4) (switch OR (call NEAR center) OR router)	US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB	SAME	ON	2005/06/10 13:44
L42	7889	((379/265.02,265.03,265.05, 265.06,265.11,265.12,265. 13) or (709/240,226,227,228, 229)).CCLS.	US-PGPU B; USPAT; USOCR; EPO; JPO; DERWENT ;	OR	OFF	2005/06/10 13:44
			IBM_TDB			
L43	59	L41 AND L42	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L44	26	L43 AND agent	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			IBM_TDB			
L45	19	L44 AND @ad<"20010814"	US-PGPU B; USPAT; EPO; JPO; DERWENT	WITH	ON	2005/06/10 13:44
			; IBM_TDB			
L46	9	(skill\$1based WITH routing). ti.	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			

		I	1 .	1	T	
L47	28	(US-20020006191-\$ or US-20020159475-\$ or US-20030026414-\$ or US-20030059029-\$ or US-20040005048-\$).did. or (US-5825869-\$ or US-6058435-\$ or US-6128380-\$ or US-6128380-\$ or US-6381640-\$ or US-6424709-\$ or US-6539538-\$ or US-6539538-\$ or US-6584192-\$ or US-6587556-\$ or US-6704410-\$ or US-6707904-\$ or US-6704410-\$ or US-6714643-\$ or US-6741698-\$ or US-6741698-\$ or US-6763104-\$).did. or (EP-1039732-\$ or EP-1056264-\$ or EP-1111890-\$ or EP-740450-\$).did. or (AU-200027733-\$ or US-20030081757-\$).did.	US-PGPU B; USPAT; EPO; DERWENT	SAME	ON	2005/06/10 13:44
L48	41	agent NEAR2 (record OR information)SAME (station OR terminal) SAME skill	US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB	SAME	ON	2005/06/10 13:44
L49	2	L47 AND L48	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			; IBM_TDB			
L50	841	(generat\$3 OR creat\$3) WITH (agent WITh record)	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 13:44
			, IBM_TDB			

L51	32	(US-20020006191-\$ or US-20020006193-\$ or US-20020159475-\$ or	US-PGPU B; USPAT; EPO;	SAME	ON	2005/06/10 13:47
		US-20030026414-\$ or US-20030059029-\$ or US-20040005048-\$).did. or (US-5825869-\$ or US-5870464-\$ or	DERWENT			·
	·	US-6058435-\$ or US-6128380-\$ or US-6185292-\$ or US-6381640-\$ or				
		US-6408066-\$ or US-6424709-\$ or US-6453038-\$ or US-6539538-\$ or				
		US-6563788-\$ or US-6584192-\$ or US-6587556-\$ or US-6697858-\$ or	•			
		US-6704410-\$ or US-6707904-\$ or US-6714643-\$ or US-6741698-\$ or				·
	·	US-6744877-\$ or US-6763104-\$).did. or (EP-1039732-\$ or EP-1056264-\$ or EP-1111890-\$ or EP-740450-\$).did. or				
		(AU-200027733-\$ or US-20030081757-\$).did.				
L52	11	51 AND CTI	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 14:15
			; IBM_TDB			
L53	22	CTI IVR (DNIS or CLI)	US-PGPU B; USPAT; EPO; JPO; DERWENT	SAME	ON	2005/06/10 14:23
			; IBM_TDB			
L54	193	CTI IVR (DNIS or CLI)	US-PGPU B; USPAT; EPO; JPO; DERWENT	AND	ON	2005/06/10 14:23
			; IBM_TDB			
L55	128	54 and SKILL and ROUT\$3 and AGENT	US-PGPU B; USPAT; EPO; JPO; DERWENT	AND	ON .	2005/06/10 14:23
			; IBM_TDB			

L56	70	55 and (PROFILE or INFORMATION) and COMPAR\$3	US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB	AND	ON	2005/06/10 14:24
L57	70	56 and (TABLE or RECORD)	US-PGPU B; USPAT; EPO; JPO; DERWENT ;	AND	ON	2005/06/10 14:25
L58	69	57 AND availabl\$5	IBM_TDB US-PGPU B; USPAT;	AND	ON	2005/06/10 14:26
		·	EPO; JPO; DERWENT; IBM_TDB			
L59	2109837 7	@ad<"20010814"	US-PGPU B; USPAT; EPO; JPO; DERWENT	AND	ON	2005/06/10 14:26
			; IBM_TDB			
L60	38	58 AND 59	US-PGPU B; USPAT; EPO; JPO; DERWENT	AND	ON	2005/06/10 14:26
			IBM_TDB			